

CUT ON DOTTED LINES

### HELPFUL REMINDERS:

- PINs must be 4 –10 digits long, and cannot begin with 0.
- To return to a previous menu, cancel, or end a function, press the star key (\*).
- When entering your account numbers, use the zero (0) for any decimal points. For example if you have an S1.1 account, you would enter 7101 (7 for the S and 101 for 1.1).
- To transfer funds, Accountline accepts dollars and cents.
- Mortgage and VISA payments will appear in your balance by the next business day. Mortgage payments are made through your S99, VISA payments through your S95.
- As you become familiar with the choices, you can use Speed Dial Options listed here without waiting for the entire message.

### SPEED DIAL

*After you have entered your member number and PIN, you can speed dial through the menus. These codes are only for inquiries on primary accounts and only work from the main menu.*

INQUIRY	PRESS:
Deposit acct balance	11 Enter acct type#
Last payroll deposit	16
List of cleared checks	131 Enter acct type#
Loan balance	141 Enter acct type#
Recent debits	133 Enter acct type#
Recent credits	132 Enter acct type#
All transaction history	135#Enter acct type#
VISA balance inquiry	143
List all account balances	124
Mortgage inquiry	144

### SPEED DIAL

*After you have entered your member number and PIN, you can speed dial through the menus. These codes are only for inquiries on primary accounts and only work from the main menu.*

TRANSFERS	PRESS:
To another account	21
From a joint member account	23
From one joint member account to another joint member account	24



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SIMPLIFY YOUR LIFE

accountline



New England Federal Credit Union

FOLD #1

FOLD #3

FOLD #2

- 4 OTHER SERVICES**
- 1 Change your password/PIN
  - 2 Stop payment on a check
  - 3 Report a lost or stolen CheckMate debit card
  - 4 Report a lost or stolen credit card
- \* Escape from this option
- 6 JOINT MEMBER INQUIRIES**
- 1 Specific info on joint member account
  - 2 Cleared check info on joint member account
  - 3 Deposit info on joint member account
  - 4 Withdrawal info on joint member account
  - 5 Specific check info on joint member account
  - \* Escape from this option

- 2 TRANSFER FUNDS**
- 1 Transfer to another account
  - 2 Transfer to another member's account
  - 3 Transfer from a joint member account
  - 4 Transfer from one joint member account to another joint member account
- \* Escape from this option
- 3 LOAN SERVICES**
- 2 Transfer to a Loan Officer (during business hours)
  - \* Escape from this option

- 1 INQUIRIES**
- 1 Specific account info
  - 2 Account balances
  - 3 Cleared checks, deposits & withdrawals
  - 4 Loan and VISA info
  - 1 Consumer loan payment info
  - 2 Loan payoff calculation
  - 3 VISA (inquiry) information
  - 4 Mortgage information
  - \* Escape from this option
  - 5 Interest or dividend info
  - 6 Payroll info
  - \* Escape from this option

- ACCOUNTLINE ACCESS**
- 802-879-8739 • 800-400-8790
- Enter Member number  
Press the # sign  
Enter your PIN number  
Press the # sign  
Follow menu prompts
- MAIN MENU**
- 1 Inquiries
  - 2 Transfer Funds
  - 3 Loan Services
  - 4 Other Services
  - 5 Enter Different Member Number
  - 6 Joint Member Inquiries
  - 7 Transfer to Member Services
  - 8 End Call